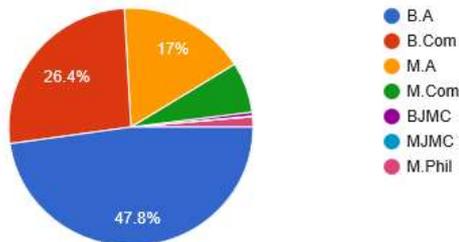


SHRI SHIVAJI ARTS & COMMERCE COLLEGE, MORSHI ROAD AMRAVATI:

**Result and Analysis of Student Satisfaction Survey (SSS)
Conducted During the Academic Session 2018-2019**

Student Satisfaction Survey was conducted at the end of the Academic session in the institution. 1,151 responses of the enrolled students were registered online, out of which 1,128 responses were registered with their names. The students who specified their Class of admission were 1,135 responses. The institution has UG & PG Arts, Commerce disciplines with M.Phil in Arts Economics & M.Phil in Commerce, Apart from this there is BJMC & MJMC in the College..



Among the students the responses for B.A were 542 students (47.8%) for B.Com 299 students (26.3%) for M.A 193 students (17%) for M.Com 78 students (6.9%) for BJMC, MJMC & M.Phil 23 students (2%). The students who entered their Mobile No. were 1, 122 response.

The survey was specified only for evaluating the Teaching and Learning Process in the institution. In total 20 questions were asked online to the student. A link was provided to the students on their whatsapps to which the students provided the following responses.

Question No. 1 :- How much of the syllabus was covered in the class?

Syllabus Coverage	Percentage
85-100%	37.2%
70-84%	38.6%
55-69%	15.2%
30-54%	6.05%
Below 30%	2.06%

For this 1,127 responses were received. The options registered are -
 85-100% = 37.02%, 70-84% = 38.06%, 55-69% = 15.02%, 30-54% = 6.05%, Below 30% = 2.06%

Question No. 2 :- How well did the teachers prepare for the classes?

Teacher Preparation	Percentage
Thoroughly	28.6%
Satisfactorily	59.5%
Poorly	7.2%
Indifferently	2.7%
Won't teach at all	1.8%
Beat taught	Nil %
Perfectly	Nil %

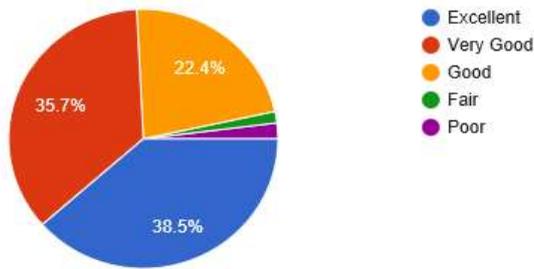
For this 1,127 responses were received. The options registered are -
 Thoroughly = 28.6%, Satisfactorily = 59.5% Poorly = 7.2%, Indifferently = 2.7%, Won't teach at all = 1.8%, Beat taught = Nil %, Perfectly = Nil

Question No. 3 :- How well were the teachers able to communicate?

Teacher Communication	Percentage
Always Effective	65.9%
Sometimes Effective	18.6%
Just Satisfactorily	8.3%
Generally Ineffective	4.8%
Very Poor Communication	Nil %

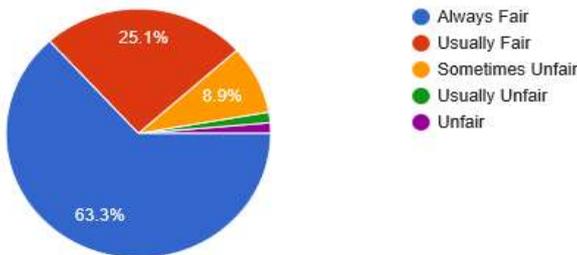
In total 1,110 responses were registered. The students answers for the option are - Always Effective = 65.9%, Sometimes Effective = 18.6%, Just Satisfactorily = 8.3 %, Generally Ineffective = 4.8%,

Question No. 4 :- The teacher's approach to teaching can best be described as.?



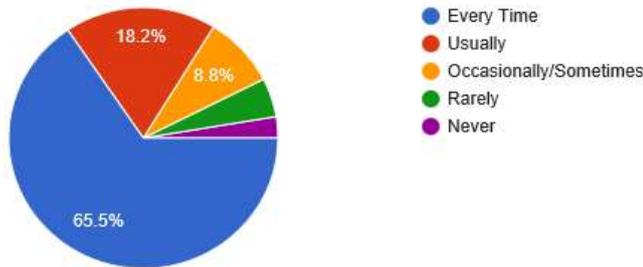
In total 1,117 responses were registered. The result are - Excellent = 38.5%, Very Good = 35.7%, Good = 22.4%, Fair = 1.4%, Poor = 2.00 %

Question No. 5 :- Fairness of the internal evaluation process by the teachers



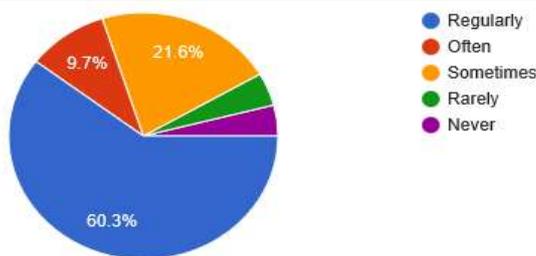
The responses to the options are - Always Fair = 63.3%, Usually Fair = 25.1%, Sometimes Unfair = 8.9%, Usually Unfair = 1.4%, and Unfair = 1.4 %.

Question No. 6 :- Was your performance in assignments discussed with you?



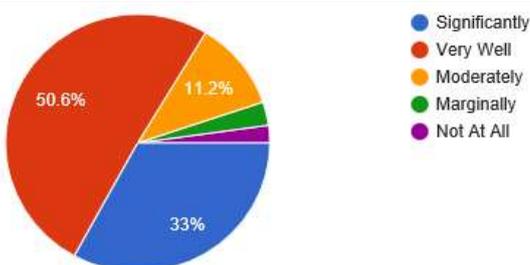
The received responses were 1,102. The students answers are - Every Time = 65.5%, Usually = 18.2%, Occasionally/Sometime s = 8.8%, Rarely = 4.8%, and Never = 2.6%.

Question No.7 :- The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



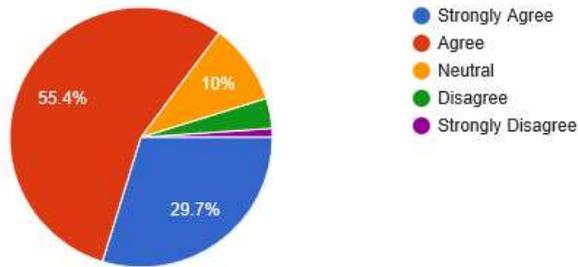
In all 1,089 responses were registered. The responses to the options are, Regularly = 60.3%, Often = 9.7%, Sometimes = 21.6%, Rarely = 4.3 %, and Never = 4.00%.

Question No.8 :- The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



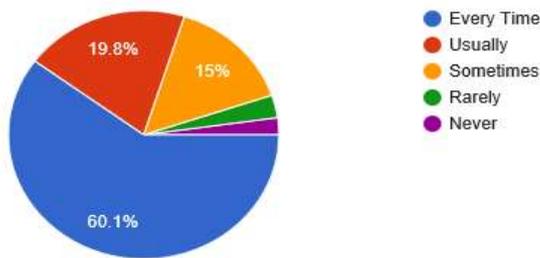
There were 1,086 responses for this question. The responses registered are - Significantly = 33.00%, Very Well = 50.6 %, Moderately = 11.2%, Marginally = 2.9%, and Not At All = 2.2%.

Question No. 9 :- Was your performance in assignments discussed with you?



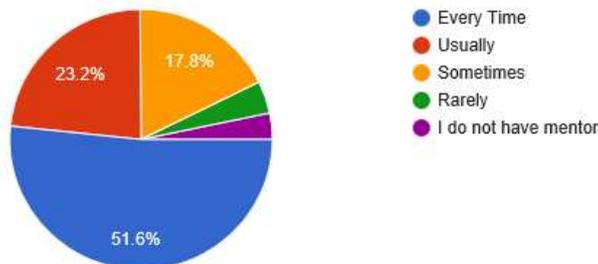
The responses registered were 1,090. The responses to the options are - Strongly Agree = 29.7%, Agree = 55.4%, Neutral = 10%, Disagree = 3.8% and Strongly Disagree = 1.11%.

Question No. 10 :- Teachers inform you about your expected competencies, course outcomes and programme outcomes.



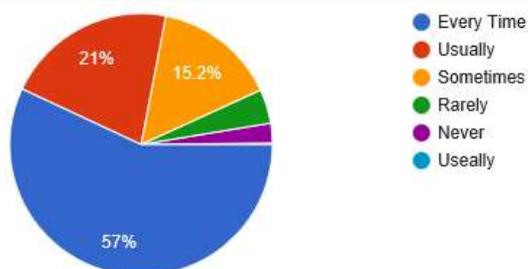
There were 1,083 responses received for this question is - Every Time = 60%, Usually = 19.8%, Sometimes = 15.00%, Rarely = 3.1% and Never = 2.2%.

Question No. 11 :- Your mentor does a necessary follow-up with an assigned task to you.



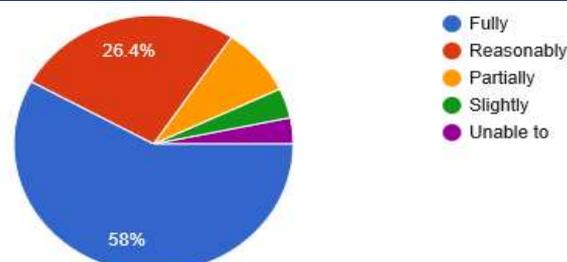
There were 1,071 responses received. The answers to the options are - Every Time = 51.6%, Usually = 23.2%, Sometimes = 17.8%, Rarely = 4.0%, and I do not have mentor = 3.3%.

Question No. 12 :- The teachers illustrate the concepts through examples and applications?



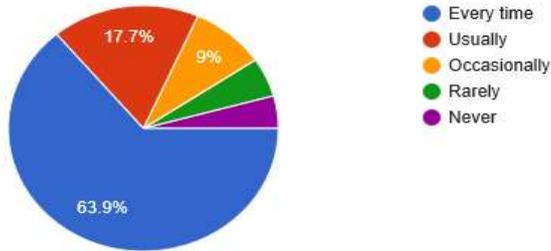
There were 1,069 responses and the answers are - Every Time = 57.9%, Usually = 21.00%, Sometimes = 15.2%, Rarely = 4.2%, and Never = 4.3%.

Question No. 13 :- The teachers identify your strengths and encourage you with providing right level of challenges?



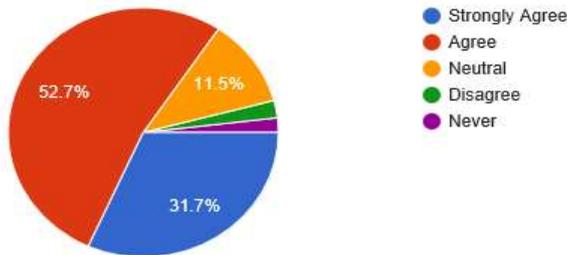
The students gave 1,065 responses and the analysis is - Fully = 58.00%, Reasonably = 26.4%, Partially = 8.5%, Slightly = 3.8%, and Unable to = 3.3%.

Question No. 14 :- Teachers are able to identify your weaknesses and help you to overcome them?



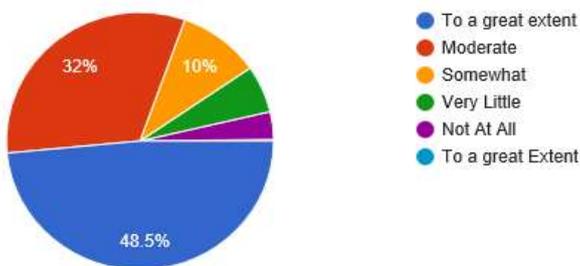
There were 1,072 responses received. The answers to the options are - Every time = 63.9%, Usually = 17.7%, Occasionally = 9.00%, Rarely = 5.1%, and Never = 4.3%.

Question No. 15 :- The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process?



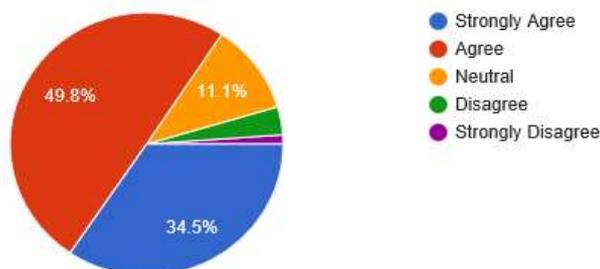
There were 1,064 responses and the options are - Strongly Agree = 31.7%, Agree = 52.7%, Neutral = 11.5%, Disagree = 2.3%, Never = 1.3%.

Question No. 16 :-The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences?



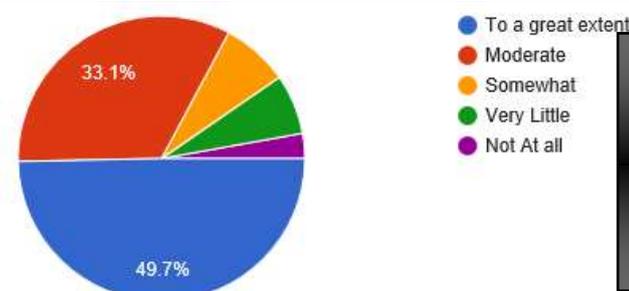
There were 1,064 responses and the analysis is - To a great extent = 48.5%, Moderate = 32.00%, Somewhat = 10.00%, Very Little = 5.9%, Not At All = 3.5%. To a great Extent = Nil.

Question No. 17 :- Teachers encourage you to participate in extracurricular activities.



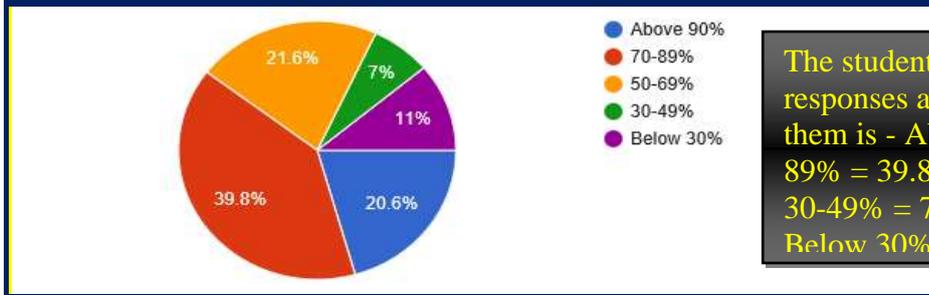
There were 1,064 responses and the analysis is - To a great extent = 48.5%, Moderate = 32.00%, Somewhat = 10.00%, Very Little = 5.9%, Not At All = 3.5%, To a great Extent = Nil.

Question No. 18 :- Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work ?



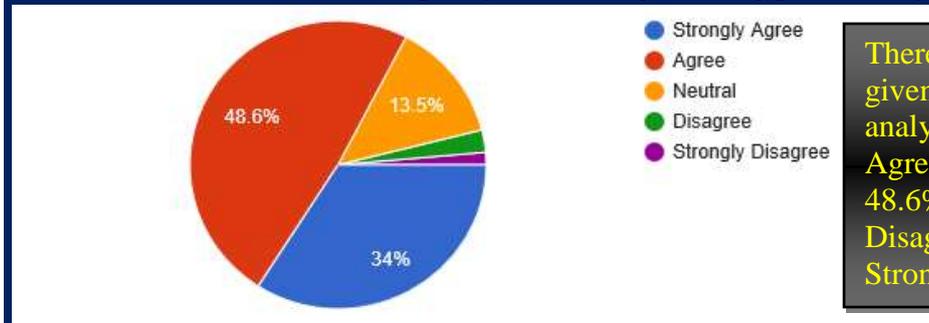
There were about 1,057 responses in reaction to this question. The analysis found is - To a great extent = 49.7%, Moderate = 33.1%, Somewhat = 7.6%, Very Little = 6.8%, and Not At all 2.8%.

Question No. 19 :- What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?



The students provided 1,069 responses and the reaction from them is - Above 90% =20.6%, / 70-89% = 39.8%,/50-69%= 21.6%,/ 30-49% = 7.00% and Below 30% =11.00%

Question No. 20 :- The overall quality of teaching-learning process in your institute is very good?



There were 1,075 responses given by the students and the analysis found is, Strongly Agree = 34.00%, Agree = 48.6%, Neutral =13.5%, Disagree = 2.5%, Strongly Disagree = 1.4%.

Question No. 21:- Give three observation / suggestions to improve the overall teaching learning experience in your institution

There were 498 responses against this question provided by the students. The students have given their suggestions for further improvement in the academic, infrastructural and administrative growth and facilities in the institution.

