Shri Shivaji Arts & Commerce College, Amravati Department of Commerce & Management

<u>2018-19</u>

Title of the Program

: Add-on Course on M-Commerce

Date:

: 07/01/2019 To 23/01/2019

Time:

: 10:00 AM to12:00 PM

Organized by:

: Department of Commerce & Management.

Convener:

: Prof. Manoj V. Jagtap

Resource Person

: Dr.Darshana Choudhary
Ms. Rashika Deshmukh

No. of Participants

: 150

Objective of the Program

- : 1) To aware students about concept of M-Commerce
 - 2) To give the knowledge about M-Commerce Technology
 - 3) To Disseminate Theory of M-commerce to students.

Outcome Of Program

- : 1) Students got knowledge about Business to business application of M-Commerce
 - 2) Students got knowledge of M-Commerce Technology.

Total hours of the Program

30 Hours

Convener

Prof. M.V. Jagtap

Dr. Manojkumar V. Jagtap
Professor & Head
Professor & Management
Personal Commerce & Management
S and Commerce College
Unicavad-444603 (M.S.)

AMATI + 302

Principal

Dr. Smita R. Deshmukh Principal Shri Shivaji Arts & Commerce College, Amravati.

Shri Shivaji Arts & Commerce College, Amravati Department of Commerce

21 Days - Add-on Course on M-Commerce

Duration: 7Th January to 31st January 2019

Syllabus

UNIT I MOBILE COMMERCE

Introduction – Infrastructure of M-Commerce – Types of Mobile Commerce Services – Technologies Of Wireless Business – Benefits And Limitations, Support, Mobile Marketing & Advertisement, Non– Internet Applications In M-Commerce – Wireless/Wired Commerce Comparisons.

UNIT II MOBILE COMMERCE: TECHNOLOGY

A Framework For The Study of Mobile Commerce, A Classification Framework For Mobile Location Based Services – Wireless Personal And Local Area Networks –The Impact of Technology Advances On Strategy Formulation In Mobile Communications Networks.

UNIT III MOBILE COMMERCE: THEORY AND APPLICATIONS

The Ecology Of Mobile Commerce – The Wireless Application Protocol – Mobile Business Services – Mobile Portal – Factors Influencing The Adoption of Mobile Gaming Services – Mobile Data Technologies, The Role of Mobile Advertising In Building A Brand – Mccommerce Business Models

UNIT IV BUSINESS- TO- BUSINESS APPLICATIONS OF M- COMMERCE

Enterprise Enablement – Email and Messaging – Field Force Automation (Insurance, Real Estate, Maintenance, Healthcare) – Field Sales Support (Content Access, Inventory) – Asset Tracking and Maintenance/Management – Remote IT Support – Customer Retention (B2C Services, Financial, Special Deals) – Warehouse Automation – Security.

Co-ordinator

Prof. M.V. Jagtap